



A Message from our CEO

Dear Clients,

In light of the developments regarding COVID-19, I'd like to first say that our thoughts are with those affected by the virus in the U.S. and around the globe. At HWFA, the well-being and safety of our team, clients and communities are our top priority. As we closely monitor the evolving impact, we are implementing ongoing measures to ensure the health and safety of our staff, while also maintaining the highest level of service to our clients by providing up to date information on the market and how COVID-19 is affecting it. There is always someone available in the office to answer the phones, receive the mail and to assist clients in any way needed. Please review the new Corona Virus: Communication and Wellness Resources area on our website.

To that end we have asked the majority of our staff to work remotely in the near term. We have robust technology and a culture of flexibility that enables our staff to efficiently and effectively perform their work remotely. We will continue to tailor our approach to meet your specific needs, and we will adjust and communicate with you as circumstances change.

We are keeping up with the guidance of the World Health Organization, CDC and state and local authorities and we will continue to adjust our guidance accordingly. We will continue to provide uninterrupted service to our clients.

As we continue to face the current challenges, I believe that the support and understanding we give to each other will propel us through to stronger and better times.

On behalf of our team at HWFA I would like to wish you and your loved ones health and safety.

Regards,

Stephen Rudolph

Stephen L Rudolph
President and CEO